

# THE KEDRAB PRODUCT REPLACEMENT PROGRAM

The first and only product replacement program for human rabies immune globulin (HRIG).

## Kedrion Biopharma will replace KEDRAB when:



### Temperature Excursions Occur\*

If your supply of KEDRAB is exposed to temperatures outside the ranges prescribed for storage and handling.



### Natural Disasters Strike†

If your supply of KEDRAB becomes unusable due to a natural disaster.



### Product Expires‡

If you are unable to use your supply of KEDRAB before the expiration date.

## You're automatically enrolled.

KEDRAB customers are automatically enrolled in the KEDRAB Product Replacement Program.§ There's no need to sign up or opt in.

## To submit a request for KEDRAB replacement:



1. Call Kedrion Biopharma Customer Service at (855) 353-7466. Select option 2, and request the KEDRAB Product Replacement Form. Return the completed form to your Kedrion Representative or email [US\\_CustomerService@kedrion.com](mailto:US_CustomerService@kedrion.com) for processing. Customer Service hours are Monday - Friday, 8:00AM to 6:00PM CST.



2. Kedrion Biopharma Customer Service will notify you when your replacement request is approved and send a prepaid shipping label to return your product, so there is no cost to you.



3. Once your expired/damaged product has been received by Kedrion Biopharma Customer Service, your replacement product will be shipped to you.

## Thank you for being a KEDRAB customer!

\* Store KEDRAB at 2-8 °C (36-46 °F). Do not freeze. KEDRAB may be stored at a temperature not exceeding 25 °C (77 °F) for up to one month. Use within one month; do not return to refrigeration.<sup>1</sup>

† "Natural disaster" includes but is not limited to: an act of God, blizzard, earthquake, fire, flood, hurricane, tornado, tsunami, and/or typhoon. Any discrepancies as to whether an event qualifies as a natural disaster shall be determined at Kedrion Biopharma's sole discretion. Timing of replacement delivery will depend on the severity of the natural disaster.

‡ Product must be past its expiration date by 30 days or less. Credit or refunds will not be issued.

§ Kedrion Biopharma reserves the right to change or terminate this program at any time, for any reason or no reason, with or without notice. It is at Kedrion Biopharma's discretion whether KEDRAB product replacement will be issued free of charge. This informational flier does not serve as a contract or guarantee of product replacement. The program benefit is limited to replacement of product; credit or refunds will not be issued. Failure to follow replacement protocol may void the program benefit. This program is intended for healthcare professional practices, hospitals, hospital systems, and similar facilities. Distributors, wholesalers, and specialty pharmacies are not eligible.

Reference: 1. KEDRAB [package insert]. Fort Lee, NJ: Kedrion Biopharma Inc.; 2017.

**KEDRAB**<sup>®</sup>  
Rabies Immune Globulin  
(Human)

KEDRAB trademark is used with kind permission of Kamada Ltd.  
©2020 Kedrion Biopharma Inc. All rights reserved. June 2020. KR-0731-00-2020

**KEDRION**  
B I O P H A R M A